

2023 Community Reinvestment Plan March 1, 2023

Molina Healthcare of Nevada Community Reinvestment Plan 2023

Molina Healthcare of Nevada was proud to support local organizations in Nevada with a portion of our profits for community reinvestment grants in 2022 during our inaugural year serving the Medicaid population. Some of the housing and behavioral health programs we supported with 2022 grants were key in assisting those with the highest needs and were successful in preventing unnecessary ER visits. We understand the importance of primary care and partnered with several Federally Qualified Health Centers (FQHCs) to support operations and outreach in continuing to deliver quality care for Nevadans. Molina is dedicated to the communities we serve and value local organizations in northern and southern Nevada as key partners.

The community-based organizations and providers chosen will submit quarterly data on outcomes related to the programs. Molina Healthcare of Nevada will focus on six key areas:

- Homelessness and Housing Insecurity
- Other Social Determinants of Health including, but not limited to, food insecurity and transportation
- Behavioral Health and Substance Use Disorder
- Maternal & Child Health
- Workforce Gaps in Healthcare
- Wellness Programs

The 2023 Molina Healthcare of Nevada Community Reinvestment Plan will address the priorities of DHCFP with population health initiatives focused on a wide range of diverse groups. The plan also incorporates recommendations of the 2022 Medicaid Reinvestment Advisory Committee (MRAC). Recipients of the grants will utilize the funds to:

- Increase services
- Improve access to care
- Expand population health programs.

Increase Services

Common barriers to housing, food and transportation decrease quality of life in our communities and contribute to poor health outcomes. Molina Healthcare of Nevada recognizes the need for and supports the expansion of additional affordable housing units in combination with social services and supports.

As a proactive approach to combat housing insecurity, we will focus on organizations who can successfully execute wrap around services within existing programs, offer tenancy support, eviction diversion, and housing sustainment programs. Molina also understands the need for long-term housing and permanent supportive housing services for those with the most complex needs.

Transportation needs are evident in both Clark and Washoe counties. The nonemergent medical transportation benefit (NEMT) does not include rides to social services or appointments that fall outside the parameters of the state program guidelines. Additional resources for transportation will extinguish barriers and allow individuals access to a variety of crucial social services contributing to better health & wellness.

Food deserts exist in pockets of Clark and Washoe counties. For 2023, we will be expanding distribution through the Mobile Help Center. Our community reinvestment program will look for creative and alternative solutions for food resources to support Nevada-based community organizations. Better access aids individuals in managing chronic conditions resulting in improved health outcomes.

The SDOH team is a part of Molina's care management Healthcare Services program and has built community relationships that focus specifically on barriers and closing member's gaps in care. This team coordinates specialized services available to those who struggle with complex social issues. Staff are focused on housing, jail re-entry, employment, chemical dependency, and peer support.

Improve Access to Care

Molina Healthcare of Nevada has strong provider partnerships in northern and southern Nevada that offer comprehensive behavioral health and substance use disorder services (SUD). We understand the correlation between behavioral health and physical health in overall wellness. Molina has proven results in ER diversion programs offering BH support and wrap around services focused on the whole person. The need is great to expand these programs with more qualified organizations. We will incorporate initiatives to align with Governor Lombardo's focus to expand mental health services to community members regardless of condition or ability to pay. Molina will focus on those FQHC's with Certified Community Behavioral Health Centers (CCBHCs) and increasing the availability of SUD and wrap around services.

Solution based educational programs like Project Echo increase the number of trained health care professionals. A top priority is Screening, Brief Intervention, and Referral to Treatment (SBIRT) training. Project Echo offers a program focused on the need to manage substance use issues within health settings for pregnant moms and individuals of reproductive age. Participants will review cases with an interdisciplinary team of experts, including a clinical social worker, clinical psychologist, and an advanced nurse practitioner. Molina proudly supported Project Echo with a 2022 community reinvestment grant to train healthcare workers on SBIRT and Medication-Assisted Treatment (MAT).

Molina will pursue opportunities to expand the workforce and providers to help drive interest in healthcare fields to increase the pool of qualified healthcare workers. Programs that encourage participants to remain in Nevada will be given top priority. We will support reputable training programs that provide tools and resources and allow for professional development and growth.

Molina's sponsorship of the Community Health Workers' Association provided training for 15 new CHW's in 2022. Trained CHWs work in clinics, communities, schools, and other treatment facilities and are a valuable resource for individuals allowing physicians to focus more on clinical needs.

Expand Population Health Programs

After one year in the Nevada Medicaid market, we recognize significant efforts are underway to reach the most vulnerable members in our communities. More needs to be done. Better collaboration among the MCOs, community partners, providers and other stakeholders would result in better care coordination for individuals and reduce costs. Molina Healthcare of Nevada will continue to support disparate and at-risk populations like our 2022 grant with The Center to support LGBTQ+ communities.

We recognize the need for additional support programs for maternal and child health. Increasing prenatal care and offering education and screenings are critical for moms and kids to have a healthy beginning. While we know all communities are impacted and need increased support, outcomes are lower and the need is greater within the black, indigenous, people of color (BIPOC) populations. Molina will continue to build and seek new data driven programs focused on improved health outcomes for moms and kids within these populations.

Molina's 2023 approach to community reinvestment grants will enhance the ability for organizations on the ground to reach more Nevadans. Our work with these partners throughout the year will allow us to strategically identify those who best align with our approach to improving our communities.